Cambridge
English
Skills Test

Terms & Conditions



Version 2.0

CAMBRIDGE
English

In-Centre: Notice to Candidates

Cambridge English Skills Test General and Business (16+yrs)

Cambridge English Skills Test Schools (secondary) (12-15yrs).

Read this notice carefully. If you do not understand something, ask your invigilator or, if taking remotely, contact your test centre.

✓ DO

Arrive well before the scheduled start time.

Have on your desk only what is allowed for the test (login details, pens, pencils, water bottle, rough paper and ID, if required).

Listen to the invigilator and follow their instructions.

Read and follow all instructions carefully.

Put up your hand if:

- any personal details displayed on the screen in the Cambridge English Test Portal (Metrica) are wrong
- your headphones/microphone are not working
- you think you have the wrong test, or the questions are incomplete or missing
- you are not sure what to do (no explanation of the test questions can be asked for or given).

Tell the invigilator if you do not feel well.

✗ DO NOT

Have mobile phones, watches or any electronic items in the test room.

Have with you at your desk any items which are not allowed.

Cheat, copy, help another candidate during the test.

Talk to, try to communicate with, or disturb other candidates during the test.

Use offensive language.

Attempt to move away from the test window or use any other electronic devices or access unauthorised material/websites.

Smoke, vape, eat, or drink (except water) in the test room.

Leave the test room for any reason without the permission of the invigilator.

Take any rough paper out of the test room.

Make any noise in or near the test room.

Cambridge English Skills Test General and Business (16+ yrs) only

During the test you will be monitored by a centre invigilator with the support of Artificial Intelligence (AI) invigilation. The test will be recorded. Using the computer's webcam, the AI invigilation service will take your photo.

You need to remain within the camera frame during the test. The AI invigilation service will monitor any suspicious behaviour, use of additional devices or unauthorised items.

Remote: Notice to Candidates

Cambridge English Skills Test General and Business (16+yrs) only

During a remote test you will be monitored by Artificial Intelligence (AI) invigilation. The test will be recorded. Using the computer's webcam, the AI invigilation service will take your photo.

You need to remain within the camera frame during the test. The AI invigilation service will monitor any suspicious behaviour, use of additional devices or unauthorised items.

✓ DO

Read and follow all instructions carefully.

If requested, download the secure browser, and have open and ready to take the test.

Ensure you have the required equipment which meets the minimum technical requirements.

Complete the technical check at least 24 hours before the test.

Close all programs (except your browser) and all browser tabs on your PC or laptop, including closing/uninstalling any artificial intelligence (AI) software.

Set up your room for the test.

Have on your desk only what is allowed for the test (login details, pens, pencils, water bottle, rough paper and ID, if required).

Check the information from your centre, you need to know when to take the test and how to contact them in case of any issues.

Take a break before the test as you will not be able to leave once the test begins. Breaks are only permitted between modules.

✘ DO NOT

Have with you at your desk any items which are not allowed.

Attempt to move away from the test window or use any other electronic devices or access unauthorised material/websites.

Cheat, copy, help or receive help from another person during the test.

Use offensive language.

Smoke, vape, eat, or drink (except water) during the test.

Talk or whisper aloud, except during the Speaking module.

Cover your mouth with either an object or your hand.

Look around the room, the reviewer could interpret this behaviour as suspicious.

Disconnect from the test, the reviewer could interpret this as potential malpractice where this happens on multiple occasions and/or for extended periods of time.

Leave the test room, unless you take a break between modules.

Candidate Terms and Conditions

This version of the candidate Terms and Conditions was released in April 2026. They are updated periodically as required.

These are the Terms and Conditions under which the Cambridge English Skills Test is provided. Further information about the Cambridge English Skills Test can be found on cambridgeenglish.org. Cambridge English are experts in English language assessment, responsible for creating and marking the Cambridge English Skills Test.

Anyone who requires additional information should contact their nearest Cambridge English Skills Test Institution or Client/School of the Institution.

Important note

Cambridge University Press & Assessment accepts entries for the Cambridge English Skills Test on the basis that an Institution, a Client/ School of an Institutions and Candidates have fully understood and agreed to bound by the Regulations contained within these Terms and Conditions. Candidates will be required to confirm this before they sit the Cambridge English Skills Test.

It is the responsibility of the Institution or Client/ School of the Institution to ensure that all Candidates are aware and understand the information contained in these Terms and Conditions at the time of registration.

Definitions

Cambridge English or We or Us or Our	Means The Chancellor, Masters, and Scholars of the University of Cambridge acting through its department, Cambridge University Press & Assessment. Cambridge English is a part of Cambridge University Press & Assessment.
Institution	An institution that has been approved by Cambridge to deliver one or more of the Cambridge English Skills Test variants.
Client/ School	Means a school or institutional client who purchases any Test credits from the Institution or to which any Test credits has been allocated by the Institution, and who has been authorised and set-up by the Institution in the Web Application with the ability to offer the Tests to Candidates.
Candidate or You	An individual who has registered with an Institution or with a Client/School of an Institution to take a Cambridge English Skills Test. Any parent or guardian accepting these Regulations on behalf of a Candidate shall also be construed accordingly.
Cambridge English Test Portal	Is an online portal, more frequently known as ‘Metrica’, used to administer the Cambridge English Skills Tests and is controlled and operated by Cambridge English.
Cambridge English Skills Test or **Test Material**	The test and any associated documentation, software or other material.

Version control

Reference: Cambridge English Skills Test Terms and Conditions	Version: 2.0	Date: 27/04/2026
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The Cambridge English Skills Test is a modular online multi-level test of English language proficiency that reports results on an internationally recognised reference framework called the Common European Framework of Reference for Languages (CEFR). The Cambridge English Skills Test has three variants:

- Cambridge English Skills Test General (16+ yrs)
- Cambridge English Skills Test Business (16+ yrs)
- Cambridge English Skills Test Schools (secondary) (12-15yrs).

By entering and using the Cambridge English Test Portal (Metrica) and any other websites notified to the Candidate as part of registration, you agree to be bound by these Terms and Conditions and regulations under which the Cambridge English Skills Tests are provided.

1. By registering for the Cambridge English Skills Test, you agree and acknowledge that:

1.1 You may only register for a Cambridge English Skills Test through an approved Institution or Client/ School who will be able to provide you with details such as the test date, invigilation method and test fees.

1.2 An Institution or a Client/ School, as may be applicable, may decide whether to accept a registration. Once Your registration has been confirmed, you may not transfer your entry to another Institution.

1.3 The test content of the Cambridge English Skills Test General and Business (16+yrs) is designed for adult English language learners. The test content of the Cambridge English Skills Test Schools (secondary) is designed for 12 to 15-year-olds.

Candidates aged 16 or 17 taking the Cambridge English Skills Test General and Business in centre or remotely, are subject to the provision of valid parental or legal guardian consent.

Candidates aged 15 may be permitted to take the Cambridge English Skills Test General and Business in centre only and on an exceptional basis, provided that:

- completed parental or legal guardian consent has been obtained; and
- all applicable local legislation permits the testing of candidates of this age, including the collection and processing of personal data and photographic capture.

Candidates under the age of 15 must not take EST General and Business, under any circumstances. This restriction applies to both in-centre and remote testing.

The Cambridge English Skills Test Schools (secondary) (12-15yrs) test cannot be taken remotely.

1.4 When purchasing an entry to take the Test either from an Institution or from a Client/ School and any payment of test fees is a matter between you and the Institution or Client/ School as may be applicable. Fees may vary from region to region, depending on variations in local costs.

1.5 You agree and acknowledge that the Test is a modular test and you may take any combination of the modules subject to these modules being run and administered on your selected date.

1.6 The Cambridge English Skills Test General and Business (16+ yrs) use an Artificial intelligence (AI) invigilation service in addition to face-to-face invigilation for Institution or Client/School. An AI invigilation service is used where Tests are taken remotely. The AI invigilation service uses video/image data, audio and event logs for the purpose of assessing test security. All data will be processed in accordance with our privacy policy, and all recordings will be retained for 6 months.

AI and remote invigilation are not applicable for the Cambridge English Skills Test Schools.

1.7 Responses to the Speaking test will be recorded and are kept for the purpose of result assessment and validation and product research and development.

1.8 Any failure to comply or breach of these regulations may result in your entry for the Test being cancelled without any refund of fees and/or your test result being permanently withheld.

1.9 If you require and are eligible for access arrangements including extra time, online modified adaptive Listening and Reading version or off-line modified papers, you must inform your Institution or Client/ School as soon as possible in order that they can pass the relevant details to us so we can put the

necessary arrangements in place. You acknowledge that access arrangement versions taken **online** and including extra time need to be advised to your test centre as soon as possible. Requests for **offline** paper-based versions must be made at least **three (3) weeks** before your intended Test date

1.10 If you are unable to take the Test due to illness, injury, or exceptional circumstances, you must inform your Institution or your Client/ School of this immediately. They may provide an alternative test date or offer a full or partial refund of the fee. Requests for refunds for other reasons will only be considered in exceptional cases.

1.11 The undertaking of the Test requires uninterrupted access to the internet, power supply and devices or services that are not owned or controlled by Cambridge English. Cambridge English has no control over and assumes no responsibility for such access, devices, or services. Cambridge will not be responsible or liable, directly, or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such access, devices, or services.

2 Candidate Verification

2.1 Only the individual who registered for the Cambridge English Skills Test can take the Test. If any staff at the Institution, or the Client/ School, has any uncertainty or is unable to verify a Candidate's identity, the Candidate will not be allowed to take the Test.

3 Taking the Cambridge English Skills Test

Electronic Items

3.1 You must not keep watches or any electronic items, such as mobile phones, recording devices, audio/video players, smart watches, etc. in the test venue during the Test. The exception is where such an item or device is needed for medical reasons or where the use of such an item or device has been notified to and approved by the Institution or Client/School before the Test.

Starting the test

3.2 For in centre Tests, you must aim to arrive at the Test venue before the scheduled Test start time. Please check with your Institution or Client/ School the Test Venue details and the time when you should arrive for your Test as some Institutions may not accept late arrivals to the Test or provide a refund in the event that you arrive late.

3.3 For in centre Tests, you must leave all personal belongings in the designated belongings area. Please check this with your Institution or Client/School and they will be able to confirm any items that you may bring with you to the test venue. All electronic devices, including mobile phones and watches, are not permitted in the test room.

3.4 If you are taking the Cambridge English Skills Test General and Business (16+ yrs) remotely, please be advised that the remote invigilation process will be provided to you by the Institution or the Client/ School. including technical and hardware requirements, the test environment, the scheduled test time and items permitted when taking the test. All electronic devices, including mobile phones and watches, are not permitted in the test room when taking the Test remotely.

3.5 When entering your login information to start the Test on the Cambridge English Test Portal You must carefully check and/or enter information in the Candidate Information Screen. Please check for any incorrect spellings and inform your Institution or Client/ School of any errors or corrections.

3.6 You may be asked to provide information which will be used as part of Cambridge English's research programme to improve the quality of the Cambridge English Skills Test. Any information you provide shall be treated anonymously and kept strictly confidential.

3.7 You must use the same username across the different components or variants of the Cambridge English Skills Test so that the Cambridge English Test Portal, Metrica can link Your accounts and produce Your Results Report and provide results across all skills.

3.8 Some key rules and regulations on what candidates can and cannot do during the Cambridge English Skills Test are provided in the Notice to Candidates.

3.9 You must inform the invigilator immediately if there any issues with the equipment for example if the headphones or microphone are not working or if the correct test is not displaying, is incomplete or unreadable on the computer screen.

3.10 You must raise your hand if you need to ask any questions to the invigilator. You may not ask for any explanation of the test questions as this will not be given.

3.11 You must not:

- talk to or disturb other Candidates once the test has started
- lend anything to, or borrow anything from, another candidate during the Test
- eat, smoke or vape in the Test Venue
- use offensive language such as rude or racist language
- leave the test room without the permission of the invigilator
- leave the test room at the end of the test unless instructed by the invigilator
- have any items which are not allowed in the test room, including mobile phones or any other electronic items
- engage in any form of malpractice which may damage the integrity and security of the Test. Further information on Malpractice can be found in section 4.

3.12 You acknowledge and agree that if you are completing the Speaking test, your answers will be recorded.

4 Malpractice

4.1 Any Candidates who do not comply with these Terms and Conditions, instructions from Cambridge, the Institution or Client/ School, or by invigilators or whose behaviour is disruptive, may be stopped from taking the Test or may be subject to Cambridge English Malpractice procedures.

4.2 Malpractice includes but is not limited to:

- obtaining unauthorised access to Test material
- attempting to obtain an unfair advantage (cheating or deception) in any way, including using or trying to use unauthorised material or websites
- copying/collusion or attempted copying/collusion with others
- disruptive behaviour or not following the instructions of test administrators including the use of prohibited devices
- impersonation, pretending to be someone else or having somebody impersonate the Candidate
- copying the work of another Candidate
- disrupting the Test in any way
- reproducing the Test or any part of it in any medium including memorising the Test material to gain or give an unfair advantage
- altering or attempting to alter the data on the Results Report or any results document; or
- any other form of cheating or gaining of an unfair advantage.

4.3 Malpractice is likely to be detected and reported by the invigilator. It may also be detected by an AI invigilation service (Cambridge English Skills Test General & Business (16+ yrs) only), examiners during marking and by other checks applied by Cambridge to Candidates' answers, as required.

4.4 A candidate will not receive a result if they are found to have been involved in malpractice or where Cambridge English does not consider the scores to be a reliable indicator of their ability. Cambridge English reserves the right to cancel Cambridge English Skills Test results for the entire test session, if it considers their rules and regulations were breached for any of the modules and/or the scores are not valid due to malpractice. As this is an institutional test, there is no appeal service, and candidates should raise their concern with their test Institution or Client/School of the Institution.

4.5 Candidates are not entitled to a refund if their results are cancelled or withheld due to malpractice.

4.6 Cambridge English may share the outcomes of test security investigations and information about candidates whose results have been cancelled with institutions, parents/guardians, government agencies, or law enforcement.

4.7 Cambridge English welcomes legitimate reports of suspected fraud, malpractice, misconduct, suspicious activity, and threats to the security or integrity of the Cambridge English Skills Test. If you believe you have witnessed, suspect or are aware of any reportable matters, you must report this to Cambridge English immediately using this LINK.

5 Results and Result Reports

5.1 Cambridge English will endeavour to issue a Candidate's Test result to the institution via the Cambridge English Test Portal within at least 48 hours of the Candidate taking the Cambridge English Skills Test, unless informed otherwise.

5.2 A Candidate's Test result may not be issued if an Institution or Client/School has disqualified a Test result or if in Cambridge's reasonable opinion it is necessary to review and investigate any matter associated with the undertaking or administration of the Test.

5.3 A Candidate's Test result may be cancelled after it has been issued if any irregularity is subsequently identified.

5.4 Where an institution selects to allow candidates to view their results and download their Results Report this can be done by the candidate logging back into the Cambridge English Test Portal (Metrica) with their username, password and Institutional ID number. Where this has not been permitted the institution will provide the candidate results and results report to the candidate.

5.5 For a candidate to access and see their results for multiple tests, taken over various test dates, the candidate is required to take all the tests under the same institution, with the same Institutional/centre number. Where a candidate takes the Cambridge English Skills Test at other Institutions a separate candidate account will be created which is associated with that Institution.

5.6 The Results Report will include the following details:

- Candidate name
- Candidate username
- Institution name
- School/Client account name
- Cambridge English Scale score for each skill tested
- Common European Framework of Reference (CEFR) Level for each skill tested – the CEFR is the international benchmark for describing language ability
- an average Cambridge English Scale score and associated CEFR level
- an explanation of what each score means in terms of English language ability.

5.7 If any of the data on the Results Report has been altered in any way, the original test result will be cancelled.

5.8 Name amendments are allowed under certain circumstances. For further information, see cambridgeenglish.org.

5.9 Feedback on individual performance is not provided. All available information is provided in the Results Report and on the Results dashboard. No further information will be given to a candidate or the Institution or Client/School of the Institution. Under no circumstances will Cambridge English provide access to test responses submitted by the candidate.

5.10 Cambridge English may amend candidate results under exceptional circumstances. Cambridge English reserves the right to cancel the Cambridge English Skills Test results for the entire test if it considers the scores for any part are not valid.

5.11 The Reading and Listening modules, which are computer-adaptive, provide highly reliable test scores. Regular checks are done to maintain this high level of test reliability. The Writing and Speaking tests adopt a hybrid approach to marking in which candidates' responses are marked by either an auto-marker or human examiners. Auto-marking refers to using technology without any human involvement. For further information on the auto-marking process please see our website here. Our qualified Cambridge English Skills Test examiners are subject to a rigorous training and monitoring programme.

5.12 If a candidate believes that Cambridge English has awarded an incorrect result for their Speaking or Writing test, which are hybrid marked and where the test was 100% auto-marked, Cambridge will request an Examiner remark of the test Results for free. This constitutes the candidate's right to request a human review of a 100% auto-marked test.

Test Credits will be fully refunded in the unlikely event that Cambridge English changes the CEFR level of the test. Candidates should be aware that if a fault in marking is identified, the final test score may increase or decrease.

5.13 A candidate can re-sit any component for the Cambridge English Skills Test. They can do this immediately, or after having studied further. For the result of the re-sit to be linked to the original test, it must be taken with the same username and at the same Institution, with the same centre number, where the original test was taken.

5.15 Candidates may choose to re-sit a component(s) to improve their score. This means that they do not have to study all four skills again and can concentrate solely on improving the skills they need. If the score does improve then this will be shown in My Best Score.

5.17 Test results are available via the Cambridge English Test Portal, Metrica, for a period of five years from the date of the Test.

5.18 Any issues, concerns or complaints relating to the delivery of the test can be submitted. All complaints will be dealt with in line with our Complaints Policy available on cambridgeenglish.org/help/complaints.

6 Privacy and Personal Data

6.1 Cambridge English recognises and supports the right of candidates to privacy and will not use any Candidate's personal data for any purpose other than in accordance with these Terms and as described in our Privacy Policy below.

6.2 The use of the Cambridge English Skills Test and candidate rights in relation to auto-marking are set out within our Privacy Policy.

6.3 Cambridge aims to protect individuals by providing a safe and trusted environment. We aim to promote safeguarding through the products and services we provide.

6.4 The Cambridge English Skills Tests are delivered via the Cambridge English Test Portal, known as Metrica, which is hosted on a secure technical infrastructure within Microsoft's Azure Cloud Computing Platform and Services.

Microsoft complies fully with EU GDPR requirements, as well as any additional national legislation that imposes requirements beyond those of European regulation. All personal data recorded and processed through Metrica is stored within the EU, specifically in Microsoft data centres located in Northern Europe (Republic of Ireland) and Western Europe (the Netherlands). Microsoft offers extensive enterprise-level compliance coverage and holds numerous internationally recognised certifications, including ISO/IEC standards, CSA/CCM, ITAR, CJIS, HIPAA, and IRS 1075, among others.

Candidates taking Cambridge English Skills Test General and Business (16+yrs) in-centre are invigilated face-to-face by an invigilator throughout the test session. The invigilator serves as the primary line of security. In addition, an integrated AI-based "Lite" invigilation service, provided by Cambridge's partner Talview, operates in the background during the test. Candidates taking Cambridge English Skills Test General and Business (16+yrs) remotely uses the AI-based invigilation service, provided by Cambridge's partner Talview, which flags events for a post-test review by centre staff.

On behalf of Cambridge, Talview may collect candidates' personal data, such as name, email address, candidate ID, photograph, and voice sample. All data collected is encrypted and used solely for the specified purposes. Talview hosts and processes all data within the EU using Microsoft Azure Cloud Computing Platform and Services. Data collected and processed by Talview, on behalf of Cambridge, is not shared with any third party, organisation, or individual.

7 Intellectual Property

7.1 Cambridge English and its licensor own all rights, licences and intellectual property of the Test and the Cambridge English Test Portal. You must not use, copy, or distribute the Test, its results, or any other materials provided to You except for purpose of taking the Test.

7.2 All test and sound material and all technical infrastructure relating to the Cambridge English Skills Test are the property of Cambridge English (unless we notify you otherwise) and protected by international copyright and database rights laws and must not be used, displayed, modified, adapted, distributed, transmitted, transferred, published or otherwise reproduced in any form by any means other than strictly in accordance with this agreement or by the express written authority of Cambridge English.

7.3 AI-based systems may be used to contribute to the production of some assessment content in our exam products and services. All content is subject to a thorough review and approval process by human experts prior to use. Where AI is used, this is in accordance with our ethical guidelines.

8 Jurisdiction

These Terms of Use shall be governed by and construed in accordance with English law and any dispute arising out of the supply and purchase of the Test(s) or Services shall be subject to the exclusive jurisdiction of the English Courts. Each party irrevocably agrees to submit to the non-exclusive jurisdiction of the courts of England over any claim or matter arising under or in connection with these terms and conditions.

9 Force Majeure

Cambridge English shall have no liability to an Institution, Candidate or third party under these Terms of Use if it is prevented from or delayed in performing its obligations under these Terms of Use, or from carrying on its business, by acts, events, omissions or accidents beyond its reasonable control, including, without limitation, strikes, lock-outs or other industrial disputes, failure of a utility service or transport or telecommunications network, act of God, war, riot, civil commotion, malicious damage, compliance with any law or governmental order, rule, regulation or direction, accident, breakdown of plant or machinery, fire, flood, storm or default of Cambridge English or its sub-contractors.

10 Other important terms

These Terms and Conditions together with the Notice to Candidates, our Privacy Policy, any Booking form, or any order acknowledgement, constitute the entire agreement between Cambridge English and the Candidate with respect to provision of the Test.

Cambridge English will not be deemed to be in breach of these Terms and Conditions/Terms of Use or held liable to the Candidate for any delay in performance or failure to perform any of its obligations to the Candidate to the extent that such delay or non-performance is due to any cause beyond Cambridge English's reasonable control.

Cambridge English may terminate or suspend access to, or use of, any ordering or other features of this website, without notice, for any conduct that Cambridge English believes is disruptive to this website or is in violation of any applicable law or these Terms of Use, including without limitation any infringement of Cambridge English's Intellectual Property or other rights.

If any of these terms and conditions are deemed invalid, void or for any reason unenforceable, that regulation or condition will be deemed severable and will not affect the validity and enforceability of any remaining condition. If any invalid, unenforceable or illegal provision would be valid, enforceable or legal if some part of it were deleted, the provision shall apply with whatever modification is necessary to give effect to the commercial intention of the parties

If a Candidate breaches these Terms of Use and we take no action, we will still be entitled to use our rights and remedies in any other situation where there is a breach of these Terms of Use.

11 Notices

Any notice required to be given under these terms shall be in writing and shall be delivered by hand or sent by pre-paid first-class post or recorded delivery post to the address set out in these Terms of Use.

12 Language Version

If these Terms and Conditions are translated into any language other than English, the terms of the English Language version shall prevail.

13 Disclaimer

The Cambridge English Skills Test is designed to be one of many factors used by academic institutions, government, agencies, professional bodies and employers in determining whether a test taker can be admitted as a student or be considered for employment. The Cambridge English Skills Test is not designed to be the sole method of determining admission or employment for the test taker. The Cambridge English Skills Test is made available worldwide to all persons, regardless of age, gender, race, nationality or religion. Although they are designed for native speakers of languages other than English, no language-related restrictions apply.

Please note that the Cambridge English Skills Test General (16+ yrs) and Cambridge English Skills Test Business (16+ yrs) is not recommended to persons under 16 years of age. The test content of The Cambridge English Skills Test is designed for adult English language learners. The Cambridge English Skills Test Schools (secondary) (12-15yrs) has test content designed for this age group. The Cambridge English Skills Test Schools (secondary) (12-15yrs) test cannot be taken remotely.

Cambridge English and any other party involved in creating, producing, or delivering The Cambridge English Skills Test shall not be liable for any direct, incidental, consequential, indirect, special, punitive, or similar damages arising out of access to, use of, acceptance by, or interpretation of the results by any third party, or any errors or omissions in the content thereof.

Flexible, reliable assessment for the decisions you need to make

Cambridge
English
Skills Test

Discover more:
cambridge.org/skillstest



Find out more at
cambridge.org/english

We believe that English can unlock a lifetime of experiences and, together with teachers and our partners, we help people to learn and confidently prove their skills to the world.

Where your world grows

CAMBRIDGE
UNIVERSITY PRESS & ASSESSMENT

All details are correct at the time of going to print in 2026

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